

THE FFPI CHARTER FOR BETTER POSTAL SERVICES

What the postal users want

The FFPI 10 Requests Charter

The FFPI calls for:

- I. Full liberalisation of the EU postal sector at the latest by 2009;
- II. Fair competition: a level playing field in the EU;
- III. Improved quality (reliability) of basic mail service and of the universal service provisions;
- IV. Increased choice in the reserved area (licensing) and in the non reserved area;
- V. Price geared to costs of postal services;
- VI. Facilitated entry on the EU market for newcomers, including access to existing postal network;
- VII. Truly independent national postal regulators to introduce competition within the Universal Service Obligations part of the market;
- VIII. National Ombudsman/watchdog to be set up to allow users to raise concerns on the provision of the USO;
- IX. A Postal Forum to be created to promote dialogue between all postal stakeholders;
- X. WTO negotiations to deliver tangible benefits to European postal users.